

MyChart HELPS!

Screenshots HELPS from the Website

To Get into Your Child's MyChart

When you sign into MyChart, remember that you will be under your own MyChart.

➔ Hover over the circles to the right and select the child that you would like to see information about.

MyChart Parent Child #1 Child #2 Child #3 Health Visits Messaging Billing Resources Profile

Ver en Español Parent Name Log Out

Welcome!

Have you or your family received care elsewhere? Connect with other organizations to see all your information in one place.

CONNECT MY ACCOUNTS

Read your new message from Nicole Heller, CMA.
Subject: Good Afternoon

Schedule your Pap Smear.

Quick Links

- View test results
- Ask a question
- Schedule an appointment
- Refill medications
- Review health summary
- View billing summary

➔ When you select your child, the image below will pop-up.

➔ You will need to select “**Accept**” to continue to his/her MyChart

Proxy Disclaimer

Switching context to: Child's Name (Child)

Proxy Access Disclaimer
A proxy is a person authorized to act for another. This medical center offers a variety of proxy accesses. If you are interested in this feature, please inquire in the clinic where the patient receives care. Available Proxy Access may include:

- Adult (Parent/Legal Guardian) access for children (newborn to 12th birthday)
- Adult as Guardian/Other Court Appointed Title Adult with Health Care Power of Attorney (HCPOA) for another adult
- Attorney (HCPOA) for another adult

ACCEPT PROXY ACCESS DISCLAIMER CANCEL

To Send a Message with or without an Image

➔ Click the “Message” icon and then select “Ask a Question”

The screenshot shows the MyChart home page for a parent. At the top, there are navigation icons for Parent, Child #1, Child #2, Child #3, Health, Visits, Messaging, Billing, Resources, and Profile. The 'Messaging' icon is highlighted, and a dropdown menu is open, showing options: Message Center, Ask a Question (highlighted), Letters, and Request Rx Refill. The main content area includes a 'Welcome!' message for Child #3, a notification area stating 'No new notifications.', and a 'To Do' section with the message 'You have no upcoming tasks.' On the right, there is a 'Quick Links' section with options: View test results, Ask a question, Schedule an appointment, and Refill medications. The top right corner has a 'Ver en Español' link and a 'Parent Name' with a 'Log Out' link.

➔ Select the “Recipient” from the listed choices and “Subject” that is most relevant for the message.

➔ You may also attach an “Image” or a “Video”.

The screenshot shows the 'Ask a Medical Question' form for Child #3. The form title is 'Ask a Medical Question (Child #3)'. Below the title, it states: 'All pieces of information are required to request medical advice. Expect a response within 2 business days.' There are two dropdown menus: the first is set to 'Pediatric Clinic' and the second is set to 'Non-Urgent Medical Question'. Below these is a large text area for the message. At the bottom, there is a purple button labeled 'ATTACH AN IMAGE OR VIDEO' with an information icon. Below that are 'SEND' and 'CANCEL' buttons.

** If you are having trouble attaching an image due to the image being “too large”, download the MyChart App. The MyChart App will automatically resize the image to be able to send the message. **



To See Your After-Visit Summary

After you or your child has had an Office Visit, you will have an After-Visit Summary (AVS) that will post as a new document in your MyChart. This document may be printed and handed to you or just sent to MyChart.



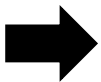
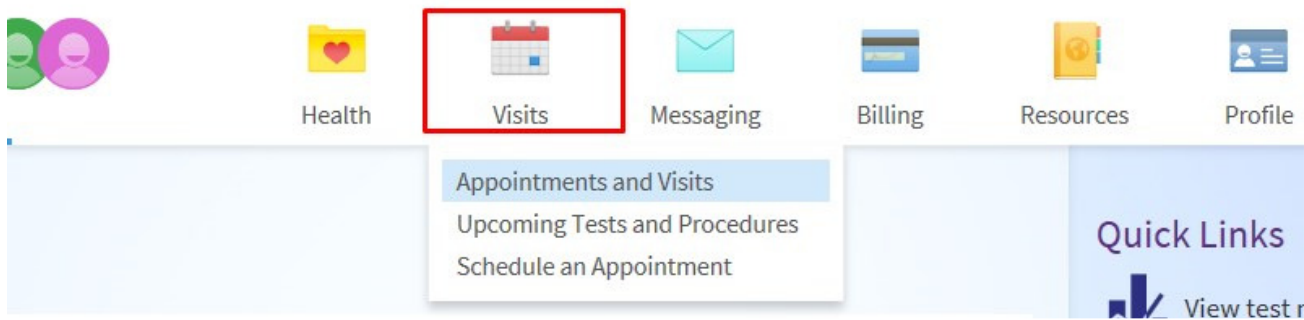
An AVS is a summary of your visit that may including: visit diagnosis, current medication, new medication, vital signs (like height, weight & temp) as well as patient instructions and follow-up appointment information.



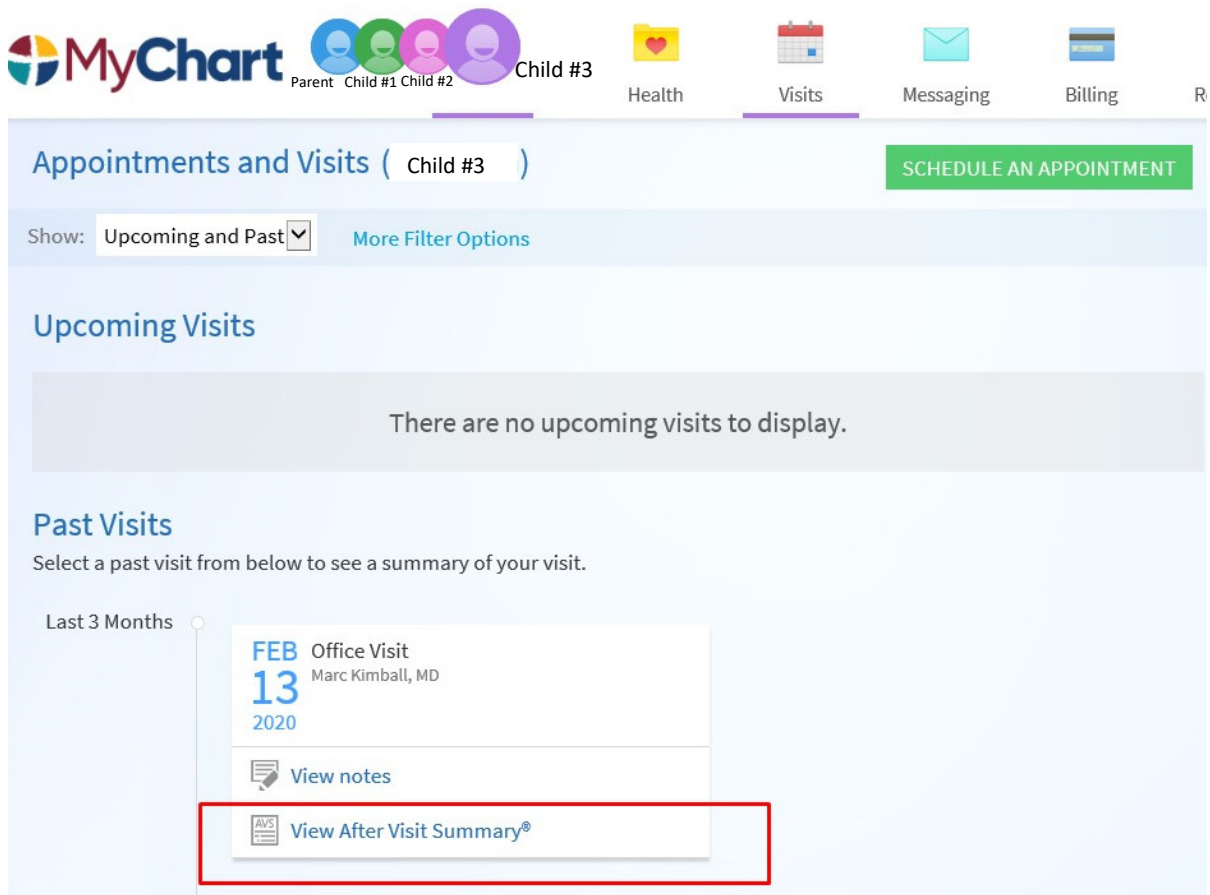
Select the child that you would like to see the AVS



Select the “Visits” icon and then click “Appointments and Visits”.

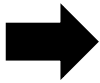


You will see a list of the patient’s **Past Visit(s)**. Select “View After Visit Summary” from the visit that you would like to see information about. You may also print or download a copy of the AVS.



To See your Immunization Record

You are able to see your child’s Immunization Record from within MyChart.



First, make sure that you are in the child that you want to see the shot record on.

Select the “ Health “ icon and then click on “ Immunizations “.



MyChart will show the list of Immunizations that we have in our system. You are then able to select “ Print “.

Immunizations (Child #2)		
DTaP Administered 2/27/2013, 3/24/2010, 8/6/2008, 5/28/2008, 3/26/2008 Learn more	HPV9 - Gardasil 9 (CVX 165) Administered 8/16/2019, 2/11/2019 Learn more	Hep A, Ped/Adol, 2 dose Administered 3/24/2010, 2/11/2009 Learn more
Hep B, Adolescent or Pediatric Administered 8/6/2008, 5/28/2008, 3/26/2008 Learn more	Hib Unspecified Administered 3/24/2010, 8/6/2008, 5/28/2008, 3/26/2008 Learn more	IPV Administered 2/27/2013, 8/6/2008, 5/28/2008, 3/26/2008 Learn more
Influenza, Unspecified Administered 10/30/2018, 9/22/2017, 9/30/2016, 10/23/2015, 10/22/2014, 11/1/2013 Learn more	Influenza, injectable, quadrivalent, preservative free Administered 9/25/2019 Learn more	MMR Administered 2/27/2013, 2/11/2009 Learn more
Meningococcal MCV4P (CVX 114) Administered 2/11/2019 Learn more	Pneumococcal Conjugate PCV 7 Administered 2/11/2009, 8/6/2008, 5/28/2008, 3/26/2008 Learn more	Rotavirus, Pentavalent Administered 8/6/2008, 5/28/2008, 3/26/2008 Learn more

**** If MyChart tells you that your child is behind on shots, please send us a message from within MyChart.** Your child may be up-to-date. The immunizations are manually entered from our “Old EMR” and your child’s shots may have not been entered yet. If you message us, we will be sure and enter the shots that we have on file. MyChart updates during the night and will show any newly entered shots the next day. Please send a message with any questions. **